

U.S. Department of Veterans Affairs' (VA)  
Calendar year (CY) 2023 Veteran Homelessness National  
Goals Office Hours

VHA Homeless Programs Office  
May 4, 2023

# Agenda

- Progress Update
- Housing and Urban Development-VA Supportive Housing (HUD-VASH) Strategies for Achieving the Goals
- Q&A



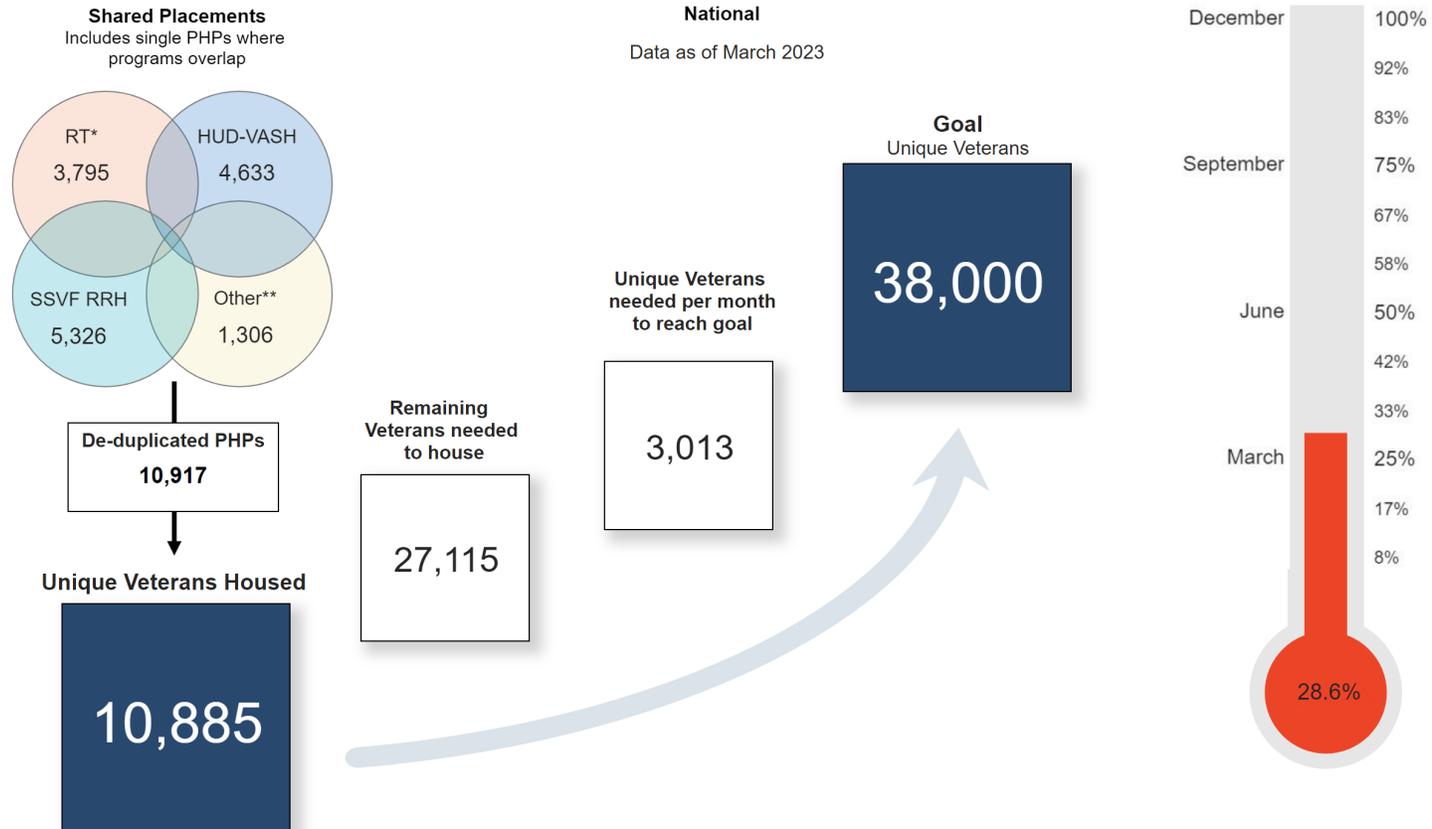
# Progress Update



# Goal 1: Permanent Housing

## Goal 1: Permanent Housing

**Permanent Housing:** VA has made a commitment to permanently house (PH) at least 38,000 unique Veterans in CY 2023. De-duplicated permanent housing placements (PHPs) for unique Veterans made during CY 2023 from the following programs count toward this goal: Grant and Per Diem (GPD), Health Care for Homeless Veterans (HCHV) Contracted Residential Services (CRS), HCHV Low Demand Safe Haven (LDSH), Housing and Urban Development-VA Supportive Housing (HUD-VASH), and Supportive Services for Veteran Families (SSVF) – Rapid Re-Housing (RRH) homeless services who obtain permanent housing (PH), Mental Health Residential Rehabilitation Treatment (MHRRT), HCHV Case Management (CM), and for Veterans homeless at entry for the following programs: GPD CM, SSVF – Homelessness Prevention (HP), Veterans Justice Outreach (VJO), and Health Care for Reentry Veterans (HCRV).



\* RT Programs: GPD and HCHV CRS/LDSH  
 \*\* Other: MH RRTP, GPD CM, HCHV CM, Homeless VJP, and SSVF HP  
 \*\*\* Nationally, Unique Veterans Housed represents all unique Veterans across facilities

Veteran Detail

# Goal 2: Prevention of Returns to Homelessness

## Goal 2: Prevention of Returns to Homelessness

**Prevention of Returns to Homelessness:** For Veterans who become permanently housed in CY 2023, no more than 5% return to homelessness. Of those who return to homelessness in CY 2023, no less than 90% will be re-housed or placed on a pathway to re-housing in CY 2023.



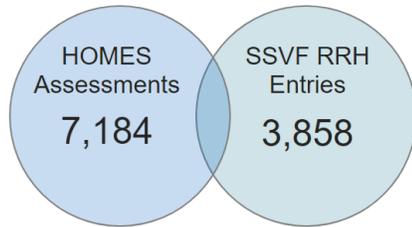
# Goal 3: Engagement with Unsheltered Veterans

## Goal 3: Engagement with Unsheltered Veterans

**Engagement with Unsheltered Veterans:** Nationally, VA will increase outreach to and engage with no less than 28,000 unique unsheltered Veterans

National  
Data as of March 2023

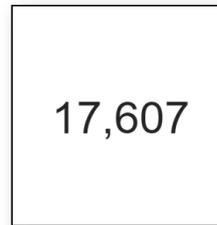
**Unsheltered Veteran Engagement**  
Unsheltered Veterans de-duplicated by type of engagement (includes Veterans unsheltered at both assessment and SSVF RRH program entry)



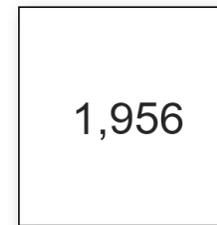
Unique Unsheltered Veteran Engagement



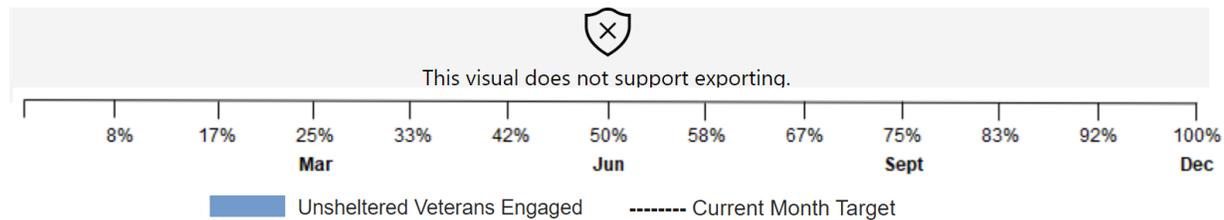
Remaining Unsheltered Veterans Needed



Unsheltered Veterans needed per month to reach goal

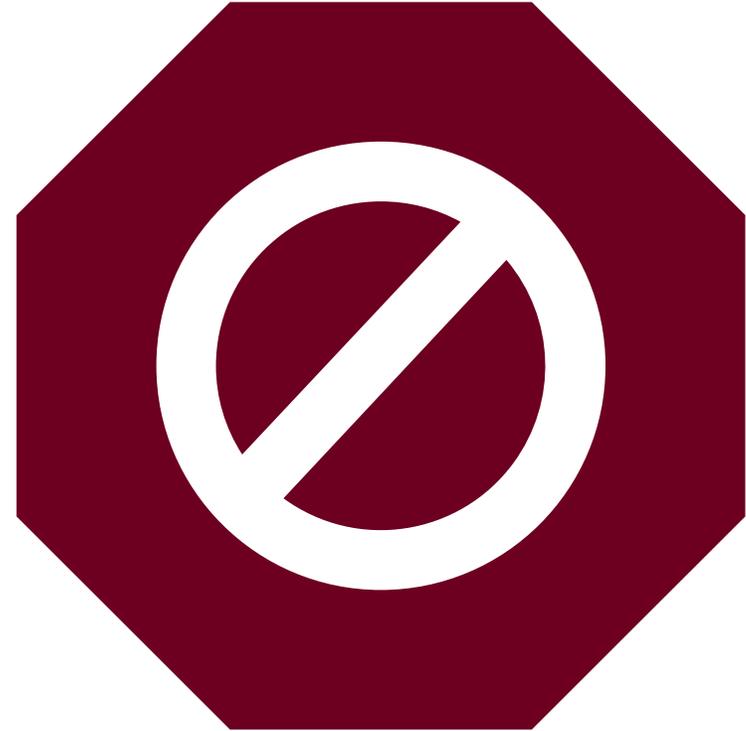


Goal Unique Veterans



Veteran Detail

# HUD-VASH Strategies for Achieving the Goals



# VA's 2023 Homelessness Goals

## Goal 1: Consistency in Permanent Housing

- VA will house at least 38,000 more individual Veterans in CY 2023.

## Goal 2: Prevention of Returns to Homelessness

- VA will accomplish the ambitious goal of ensuring that at least 95% of Veterans housed during this initiative stay housed.
- At the end of CY 2023, VA will ensure that at least 90% of Veterans who returned to homelessness are rehoused or on a path to rehousing.

## Goal 3: Engagement of Unsheltered Veterans

- VA will accomplish the ambitious goal of engaging with at least 28,000 unsheltered Veterans in CY 2023, an increase of 10% from CY 2022.

# CY2023 Goal Alignment with HUD-VASH mission

The mission of HUD-VASH is to support the goal of ending Veteran homelessness by assisting vulnerable homeless and at-risk Veterans in **obtaining and sustaining** permanent housing. HUD-VASH utilizes the principles of Housing First to support each Veteran in achieving their self-identified goals and improving their quality of life.

# CY2023 Goal Alignment With Metrics

VA Homeless Program Metrics	Goal 1	Goal 2	Goal 3
HMLS3: % Housed in HUD-VASH	Yes	Yes	No
HMLS3-PI: Increased Housing in HUD-VASH	Yes	No	No
VASH 1: % w/in 90 Days Entry to Housed in HUD-VASH	Yes	No	No
VASH 2: % Negative Exits	No	Yes	No
HCHV5: Engagement of Unsheltered	No	No	Yes

# Goal 1: Strategies

## Collaborative Partnerships

- Collaborations with Supportive Services for Veteran Families, including full implementation of the 2022 Supplemental Notice of Funding Availability, are critical.
- Continue and expand collaboration with community partners.
- HUD-VASH GPD Collaborative Case Management (CCM) is also helpful.
  - Especially with Designated Service Providers

## Documentation

- Documentation should be submitted timely, accurately, and completely.
- Conduct regular reviews of HOMES Operational Report 7: Current Program Census.

# Goal 2: Strategies

## Case Management

- HUD-VASH staff must ensure Veterans are being seen according to their stage of case management, and adjust accordingly as clinical needs change.

Stage	Frequency of Face-to-Face Encounter
Intensive	Weekly
Stabilization	Biweekly
Maintenance	Monthly
Preparation for Discharge	Quarterly

# Goal 2: Strategies

## HUD-VASH Vision

- “The vision of HUD-VASH is to fully utilize all available resources in order to assist vulnerable homeless and at-risk Veterans and their families to establish and maintain a permanent home. **HUD-VASH commits to helping Veterans identify and achieve their goals, reaffirm dignity and self-respect and find meaning and purpose in their lives.**”

## Documentation Accuracy

- Use appropriate clinic stop codes to ensure face-to-face case management is recorded.
- Be on the lookout for Social Security Number mismatches.
- If the OR7 report does not accurately reflect the documentation in the electronic health record, the National HUD-VASH Program Office can assist with troubleshooting reasons why that may be happening to resolve the issue.

## Limit Discharges from Case Management

- Eviction from housing does not clinically indicate that discharge is appropriate.
- Previous program participation does not prohibit re-admission.

# Goal 3: Strategies

## Homeless Program-Wide Effort

- This goal aligns with HCHV5: Engagement of Unsheltered performance measure.
- HUD-VASH should partner with Health Care for Homeless Veterans, Homeless Patient Aligned Care Teams, and community partners to ensure that unsheltered Veterans are connected to HUD-VASH.

## Engage Veterans Where They Are (Literally and Figuratively)

- What they need in the moment may not help satisfy this metric – but it is meaningful and moves us closer to accomplishing Goals 1 and 2.

# Q&A and Next Steps



# Wrapping Up

- The recording of this call will be posted to the [VHA Homeless Programs Hub](#) in the coming days and [VA.gov/Homeless](#).
- Join our Office Hours calls on the first Thursdays of the month at 3:00 p.m. Eastern / 2:00 p.m. Central / 11:00 p.m. Mountain / 12:00 p.m. Pacific / 9:00 a.m. Hawaii.
  - Our next call will be on Thursday, June 1, 2023.
  - For questions, please email [VHA11HPO38kGoalSupport@va.gov](mailto:VHA11HPO38kGoalSupport@va.gov).

*“Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has.” – Margaret Mead*